

NOTICE OF JOB VACANCY

ISSUE DATE: January 24, 2022 CLOSING DATE: February 7, 2022

POSTING OPEN TO: () OIT EMPLOYEES IN UNIT SCOPE(S):

(X) STATEWIDE (STATE EMPLOYEES ONLY) *See below

() GENERAL PUBLIC

TITLE: Administrative Analyst 2 POSTING # 2022-019

TITLE CODE: 50073 NUMBER OF POSITIONS: 1

SALARY RANGE: P21 \$56,893.23 - \$80,546.58

LOCATION: NJ Office of Information Technology

Applications & Business Development

300 Riverview Plaza Trenton, NJ 08625

*PLEASE NOTE: Open to New Jersey State employees with permanent status in a competitive title who meet the requirements listed below as a promotional/lateral opportunity, subject to current promotional/hiring restrictions

HOURS OF WORK: 8:30 a.m. - 4:30 p.m.

<u>SPECIFIC TO THE POSITION</u>: This position will be asked to oversee support, usage, maintenance, integrations and compliance of the ServiceNow platform/instance and the domains in a three-tiered environment (DEV, TEST PROD). The ideal candidate will work in concert with teams like (Enterprise Service Desk, Solutions Management, Change Management and the Fulfillment groups) to develop solutions for ServiceNow ITSM, ITOM (CMDB/Discovery, Event management, Service Mapping) and potential products like ITAM, SecOps and ITBM. This position will regularly enforce and maintain the "out of the box" configuration and the gatekeepers to prevent any customizations and a proponents of process automation.

<u>DESCRIPTION OF POSITION:</u> Under the limited supervision of an Administrative Analyst 4 or other supervisor in a state department, institution, or agency, assists in the review, analysis, and appraisal of current department administrative procedures, organization, and performance, and helps to prepare recommendations for changes and/or revisions; does related duties.

REQUIREMENTS:

EDUCATION: Graduation from an accredited college or university with a Bachelor's degree.

EXPERIENCE: Two (2) years of experience involving the review, analysis, and evaluation of budget, organization, administrative practices, operational methods, management operations, or data processing applications, or any combination thereof, which shall have included responsibility for recommendation, planning, and/or implementation of improvements in a business or government agency.

NOTE: Applicants who do not possess the required education may substitute additional experience as indicated on a year-for-year basis with thirty (30) semester hour credits being equal to one (1) year of experience.

NOTE: A Master's degree in Public Administration, Business Administration, Economics, Finance, or Accounting may be substituted for one (1) year of indicated experience.

LICENSE: Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.

FOR NON-U.S. CITIZENS AND/OR FOREIGN DEGREES

AUTHORIZATION TO WORK: U.S. Citizenship is not required. Selected candidate must be authorized to work in the U.S. according to Department of Homeland Security, U.S. Citizenship and Immigration Services regulations.

<u>Note on Degree Information</u>: You must provide a transcript(s) or evaluation of your degree(s). Foreign degree evaluation must be evaluated by a recognized evaluation service and include your course - by – course evaluation. Candidates will NOT be considered for the position if they fail to provide all requested documents upon initial submittal or fail to follow instructions when submitting electronically.

<u>Current State employees</u>: Any appointments made that involve movement may result in a forfeiture of rights to any promotional lists in their former unit.

RESIDENCY REQUIREMENTS: In accordance with the New Jersey First Act, N.J.S.A. 52:14-7 (L. 2011, Chapter 70), effective September 1, 2011 all employees must reside in the State of New Jersey unless exempted under the law. If you do not live in New Jersey, you have one year after you begin employment to relocate your residence to New Jersey. Employees who fail to meet the residency requirements or obtain an exemption will be removed from employment.

OPEN TO THE FOLLOWING: Applicants must meet the job specification on file at the Civil Service Commission. To view the Civil Service Commission's Job Specification, please visit: http://info.csc.state.nj.us/TItleList/TitleSearch.aspx

As a condition of employment with NJOIT a background inquiry may be conducted.

Please visit the following URL for the NJ Application for Employment: https://nj.gov/it/docs/eo/DPF-663.pdf

Electronic Filing Applicants are encouraged to file electronically. Forward your resume, letter of interest, unofficial transcript OR foreign degree evaluation, completed NJ Application for Employment and three professional references to recruiter1@tech.nj.gov Include the posting number in the subject line.

Alternate Filing: If unable to file electronically, applicants may forward your resume, letter of interest, unofficial transcript OR foreign degree evaluation, completed NJ Application for Employment and three professional references (including posting #2022-019) to:

Heather Pursell, Manager, Human Resources Office of Information Technology 300 Riverview Plaza, 4th Floor P.O. Box 212 Trenton, New Jersey 08625-0212

Authorized by:

Lisa Blauer, Chief of Staff